

PAMS

Intelligent Emergency
Communication &
Monitoring Platform



enetelsolutions.com



MEET PAMS

PAMS (Panic Audio Monitoring System)

is an emergency communication device that enables direct voice contact with a support center at the press of a single button.



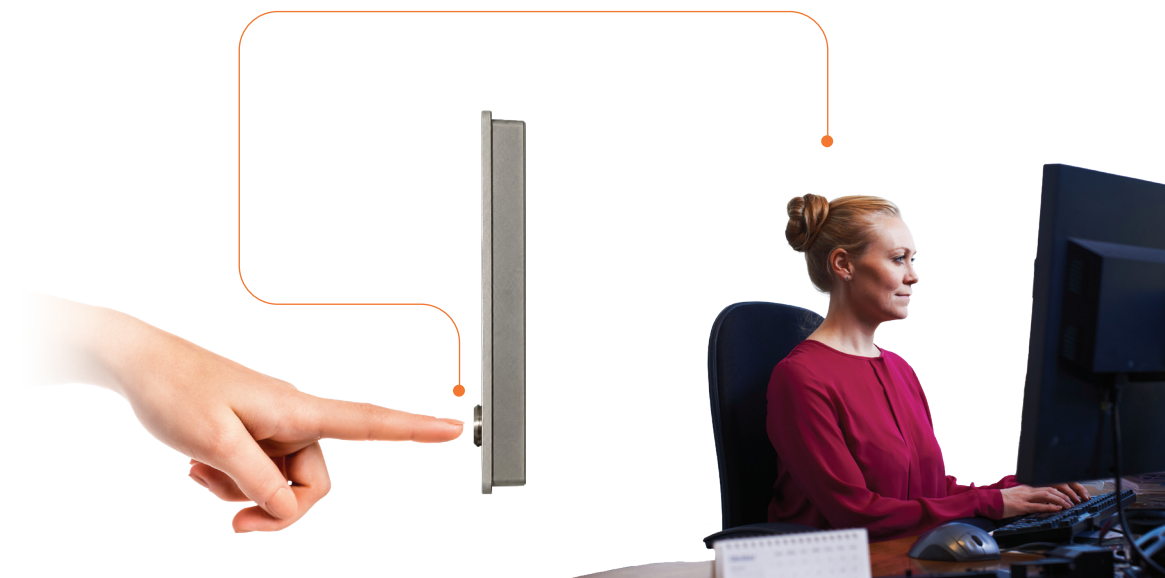
**A small button.
A powerful response.**

THE CHALLENGE

In critical environments such as trains, stations, elevators and schools, incidents require immediate detection, clear communication and fast coordination with emergency response teams. Without a connected system, reaction time can be delayed and operational control limited.

THE SOLUTION

PAMS provides instant two-way emergency communication, automatic monitoring and remote device management across indoor and public infrastructure. It connects users directly with control centres, supports faster incident awareness and enables safer, more reliable smart-city operations.



WHAT PAMS ENABLES?



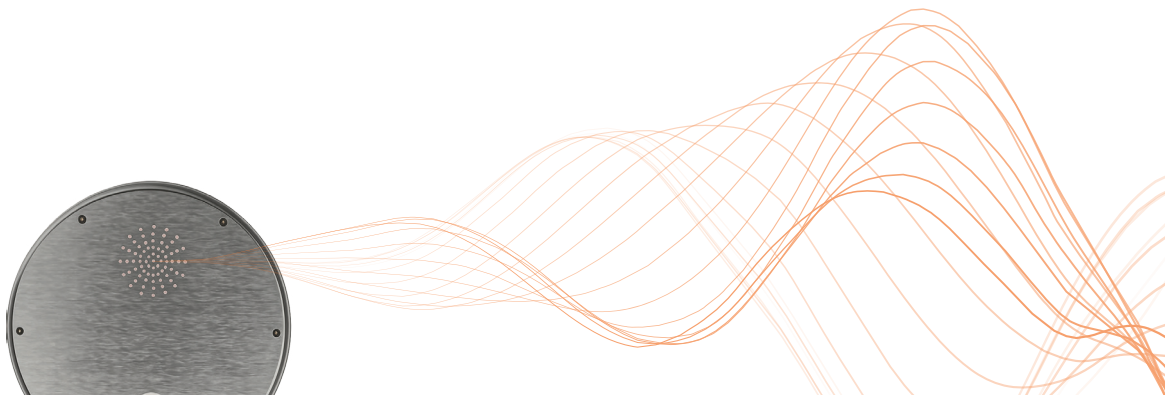
Detect Before It Escalates

PAMS automatically identifies abnormal operating conditions and emergency situations using integrated monitoring and sensing technologies. It detects power loss, environmental changes, unusual movement patterns, vibrations, sudden impacts and other operational irregularities. The collected data can be transmitted in real time to a central command centre, supporting faster situational awareness, decision-making and effective incident response.



Connected in Critical Moments

PAMS enables instant two-way communication with emergency response personnel, significantly shortening communication and coordination time during critical situations.





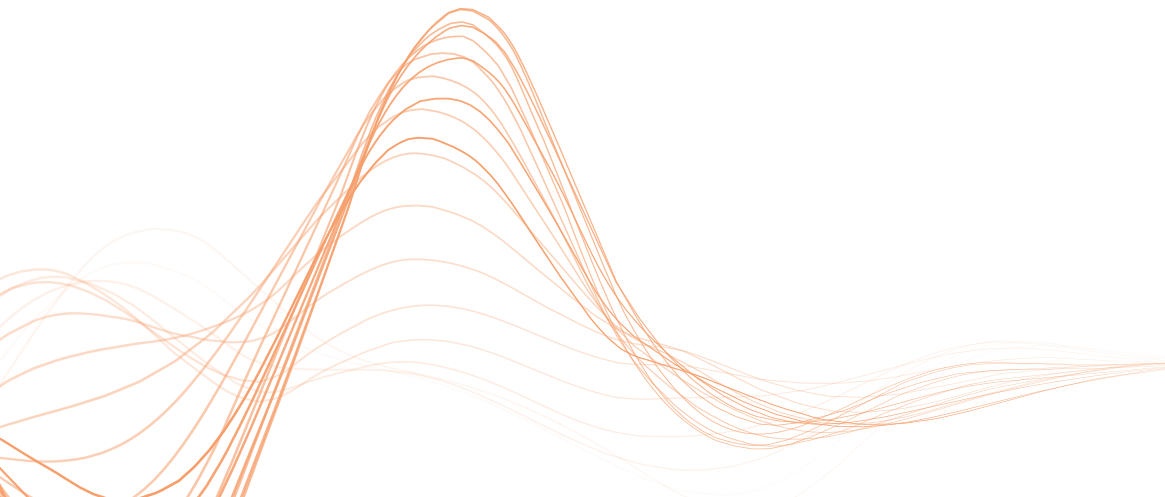
Always Aware. Always Ready.

PAMS continuously performs automated self-monitoring and operational verification processes, helping maintain system awareness, reliability and uninterrupted emergency readiness.



Smarter With Every Update

PAMS continuously performs automated self-monitoring and operational verification processes, helping maintain system awareness, reliability and uninterrupted emergency readiness.



PAMS IN ACTION

Belgrade Smart Safety Network

01 Train station PAMS

Station PAMS devices are emergency safety devices installed in train stations that allow passengers to quickly alert staff to urgent situations, including security threats, medical emergencies, or safety incidents. They provide a fast, direct, and often direct way to contact operations or control centres for immediate assistance.

02 Train carriage PAMS

Carriage PAMS devices installed inside railway carriages enable passengers to immediately notify train driver or control centre about situations such as fire, smoke, accidents, injuries, or passengers trapped in doors. By pressing the panic button, passengers can instantly request urgent response in critical situations.

03 Elevator / school PAMS

Elevator PAMS is an emergency communication device installed inside elevator cabin that allow passengers to quickly contact command centres and emergency services in situations such as entrapment, medical emergencies, or technical failures. They help ensure a rapid response and improve passenger safety during critical incidents.

1,000+

active PAMS devices are already deployed across Belgrade, delivering real-time emergency communication, rapid incident escalation and 24/7 operational safety across elevators and schools.

PAMS STANDARDS



Train Carriage PAMS

- EN 50155:2021
- EN 50121-3-2:2016

Elevator/school PAMS

- EN 303 446-1 V1.2.1(EN IEC 61000-6-2:2019 EN IEC6 1000-6-3:2021
- EN 62368-1:2020 + A11:2020

Public station PAMS

- EN 50155:2021
- EN 50121-3-2:2016

PAMS



**Explore how PAMS delivers
instant emergency communication.**

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